

Making Hard Decisions

R. T. Clemen, T. Reilly

Chapter 12

Value of Information

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Introduction

Often you **pay for information** you are asking for:

- Investment Advice
- Management Consultants
- Market Investigation
- Palm Reading

You need this information to make **a decision in the future:**

- To invest in a particular stock or not
- To restructure the organization of your company or not
- To introduce a product or not
- Should I marry this person or not

Introduction

Problem at hand:

Given your decision problem, how much should you be willing to pay for this information?

- To answer this questions you have to determine the value (in dollars) of information.
- We will first discuss a method for determining the value of **perfect information** and next for **imperfect information**.

WHICH ONE DO YOU VALUE MORE?

Probability and Perfect Information

Definition: Clairvoyant Expert on event A

If event A is about to occur, the expert says, it will. If event A is not to occur, the expert says, it will not. The expert is **NEVER** wrong. His information is **PERFECT**.

$A = \{ \text{Dow Jones index goes up} \}$

"A" = {**Expert Says** Dow Jones index goes up}

You are considering investing in a company, but before you do you want to make sure that the **Dow Jones index will go up** as this increases your chances of making a good investment. Therefore, you decide to consult **a clairvoyant expert** on the event A.

Probability and Perfect Information

What does it mean to be clairvoyant in **probabilistic terms**?

$$\Pr(\{ \text{Expert Says Dow Jones } \uparrow \} | \{ \text{Dow Jones } \uparrow \}) = \Pr("A" | A) = 1$$

Similarly:

$$\Pr("A" | A) = 1 \Leftrightarrow 1 - \Pr(\overline{"A"} | A) = 1 \Leftrightarrow \Pr(\overline{"A"} | A) = 0$$

$$\Pr("A" | \overline{A}) = 0 \Leftrightarrow 1 - \Pr(\overline{"A"} | \overline{A}) = 0 \Leftrightarrow \Pr(\overline{"A"} | \overline{A}) = 1$$

Perhaps more importantly, what about?

$$\Pr(\{ \text{Dow Jones } \uparrow \} | \{ \text{Expert Says Dow Jones } \uparrow \}) = \Pr("A" | A)$$

Probability and Perfect Information

$$\Pr(A | "A") = \frac{\Pr("A" | A) \Pr(A)}{\Pr("A")}$$

$$\frac{\Pr("A" | A) \Pr(A)}{\Pr("A" | A) \Pr(A) + \Pr("A" | \bar{A}) \Pr(\bar{A})} =$$

$$\frac{1 \cdot \Pr(A)}{1 \cdot \Pr(A) + 0 \cdot \Pr(\bar{A})} = 1$$

Conclusion:

$\Pr(A | "A")$ equals 1 no matter what the value of $\Pr(A)$ is.

Probability and Perfect Information

What about the probability $\Pr(\{\text{Expert Says Dow Jones } \uparrow\})$?

$$\Pr("A") = \Pr(\{\text{Expert Says Dow Jones } \uparrow\}) =$$

$$\Pr("A" | A) \Pr(A) + \Pr("A" | \bar{A}) \Pr(\bar{A}) =$$

$$1 \cdot \Pr(A) + 0 \cdot \Pr(\bar{A}) = \Pr(A) = \Pr(\{\text{Dow Jones } \uparrow\})$$

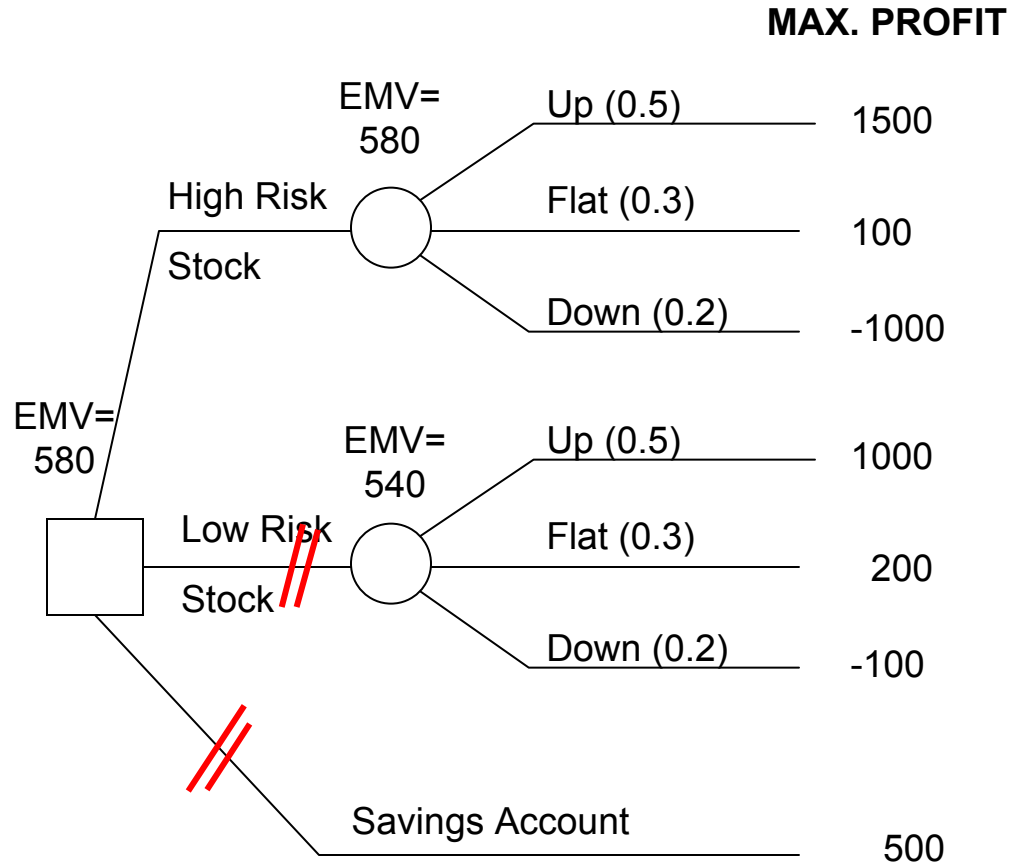
This is true in general: if we consult a **clairvoyant expert** about an event a with possible outcomes $\{A_1, \dots, A_n\}$ then:

$$\Pr("A_i") = \Pr(A_i), \text{ for all } i = 1, \dots, n$$

After consulting the **clairvoyant expert** about event a , **no uncertainty** remains about event a .

Expected Value of Perfect Information

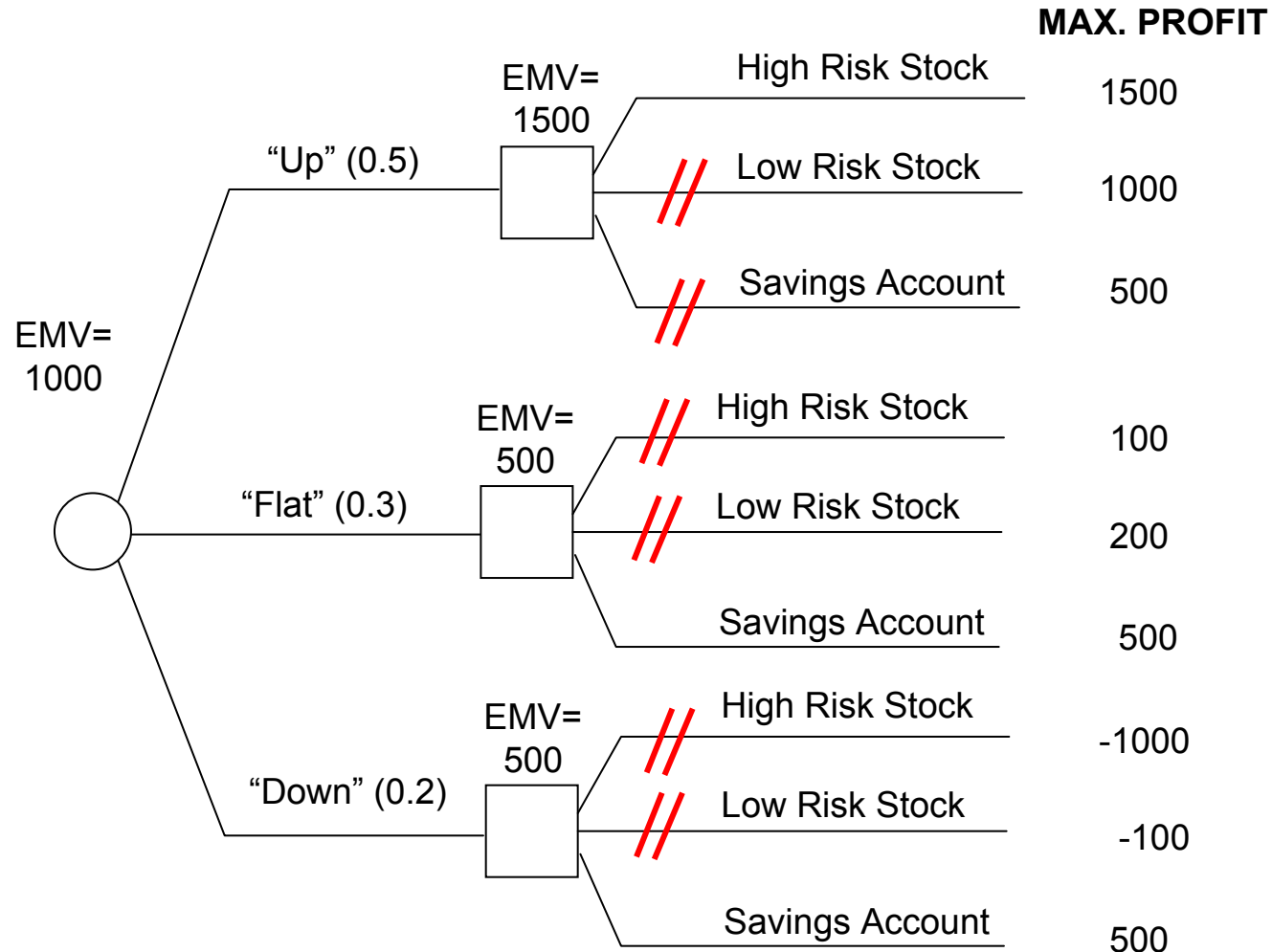
STOCK MARKET EXAMPLE:



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Expected Value of Perfect Information

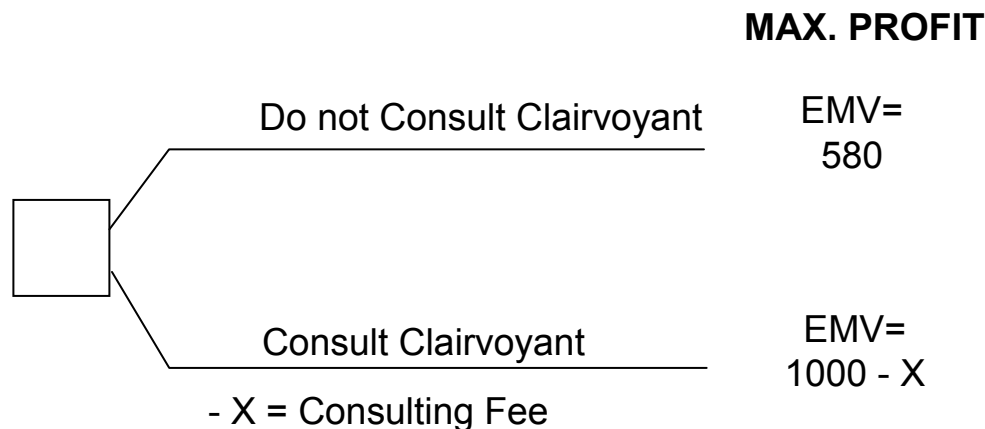
Consider first talking to **a clairvoyant expert** and then making the investment decision:



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Expected Value of Perfect Information

Of course, the **clairvoyant expert** will charge a fee and you would like to know how much you would be willing to pay before using his services.



Conclusion:

You would be willing to consult the **clairvoyant expert** if:

$$1000 - X \geq 580 \Leftrightarrow X \leq 1000 - 580 = 420 (=EVPI)$$

Expected Value of Perfect Information

EVPI = Expected Value of Perfect Information

Interpretation:

EVPI is the **maximum amount of money** you would be willing to pay for the services of the **clairvoyant expert**. If he charges more than \$420 you would not consult the expert.

$A = \{ \text{Dow Jones index goes up} \}$

"A" = {Expert Says Dow Jones index goes up}

Consider an Expert about event A, who is **not clairvoyant**, but is considered to be an expert. What does it mean in for an expert **not to be perfect** in his assessment about event A?

Expected Value of Imperfect Information

- $\Pr(\{\text{Expert Says Dow Jones } \uparrow\} | \{\text{Dow Jones } \uparrow\}) = \Pr("A" | A) < 1$

Hopefully, the probability above is close to 1
(otherwise why consider him/her and Expert?)

- $\Pr(\{\text{Expert Says Dow Jones } \uparrow\} | \{\text{Dow Jones } \downarrow\}) = \Pr("A" | \bar{A}) > 0$

Hopefully, the probability above is close to 0
(otherwise why consider him/her and Expert?)

When an expert about an event is **not clairvoyant** you need to express **your trust** in his assessment by for example, checking his past performances and interviewing references.

Expected Value of Imperfect Information

Based on **your background-check** of the expert you assess your trust in terms of subjective probabilities.

	<i>True Market State</i>		
<i>Expert Prediction</i>	UP	FLAT	DOWN
"UP"	$\Pr(\text{"UP"} \text{UP})$	$\Pr(\text{"UP"} \text{FLAT})$	$\Pr(\text{"UP"} \text{DOWN})$
"FLAT"	$\Pr(\text{"FLAT"} \text{UP})$	$\Pr(\text{"FLAT"} \text{FLAT})$	$\Pr(\text{"FLAT"} \text{DOWN})$
"DOWN"	$\Pr(\text{"DOWN"} \text{UP})$	$\Pr(\text{"DOWN"} \text{FLAT})$	$\Pr(\text{"DOWN"} \text{DOWN})$
Total	1	1	1

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Expected Value of Imperfect Information

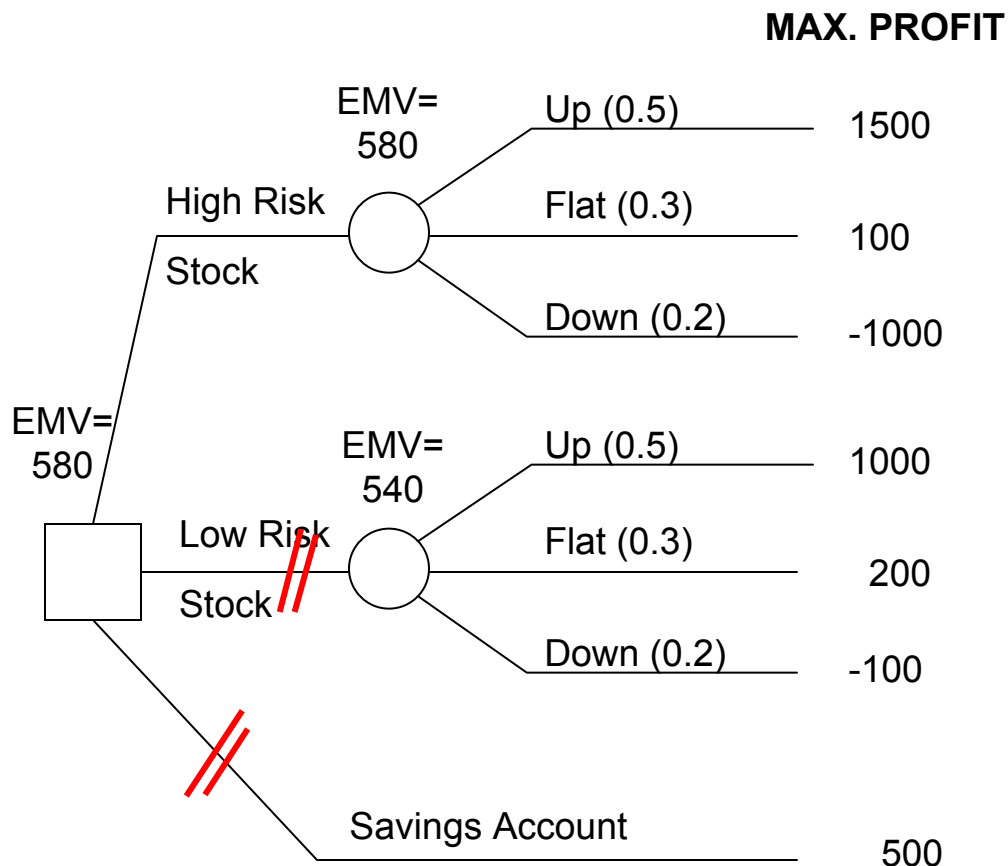
Actual Assessment of the Expert:

<i>Expert Prediction</i>	<i>True Market State</i>		
	UP	FLAT	DOWN
"UP"	80%	15%	20%
"FLAT"	10%	70%	20%
"DOWN"	10%	15%	60%
Total	1	1	1

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Expected Value of Imperfect Information

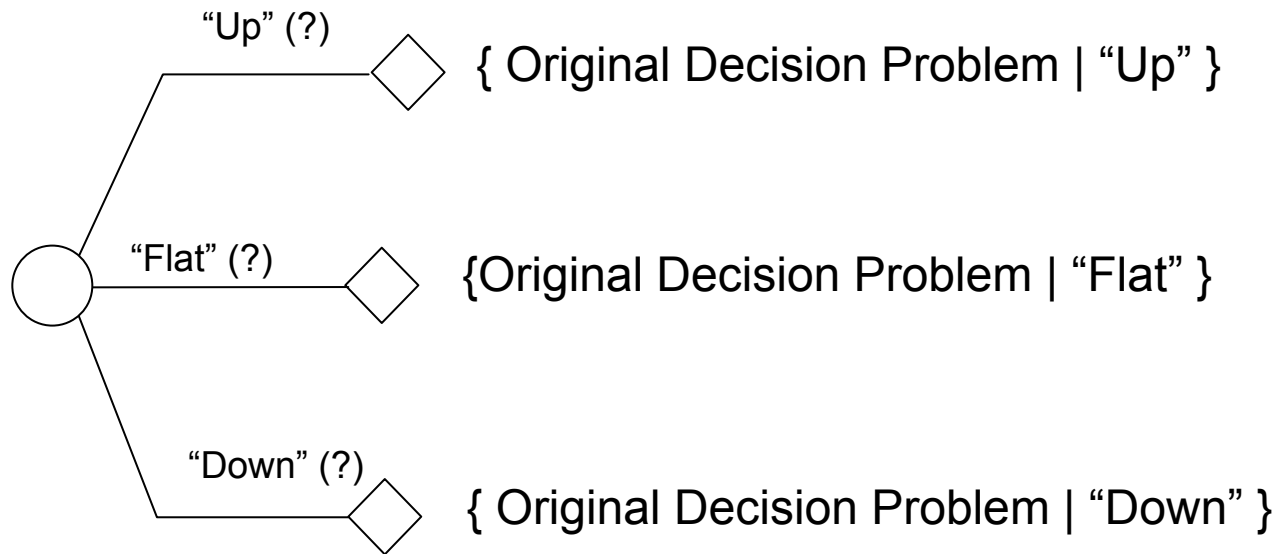
STOCK MARKET EXAMPLE:



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Expected Value of Imperfect Information

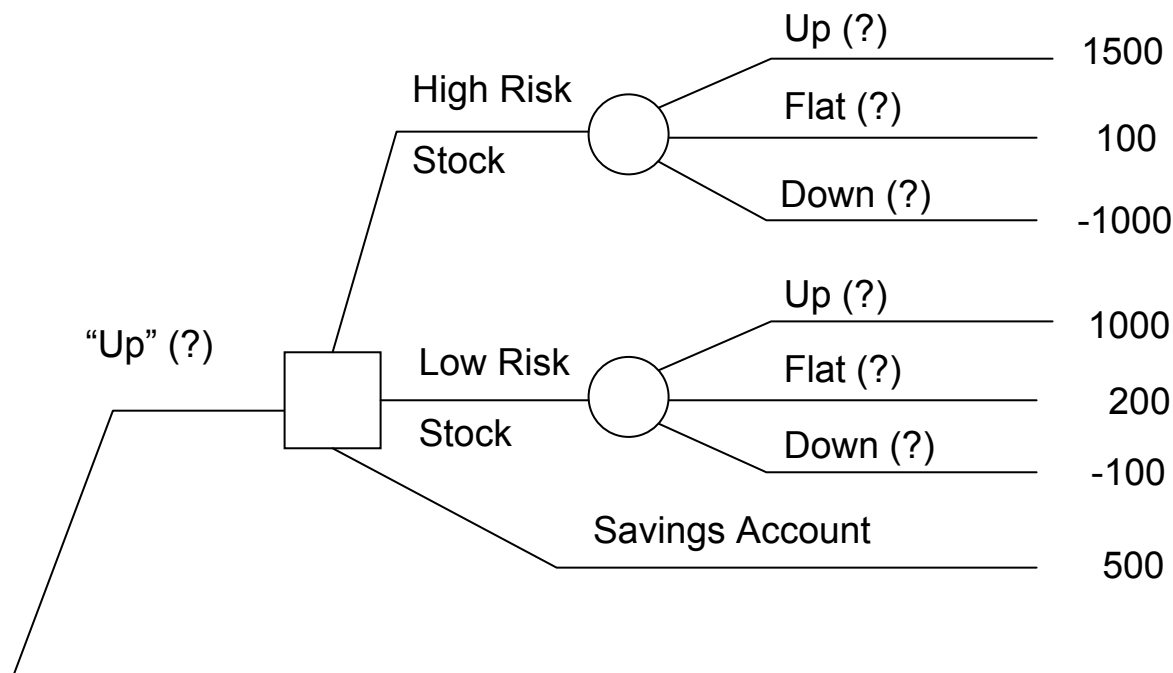
Consider first talking to an **"Imperfect expert"** and then making the investment decision:



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Expected Value of Imperfect Information

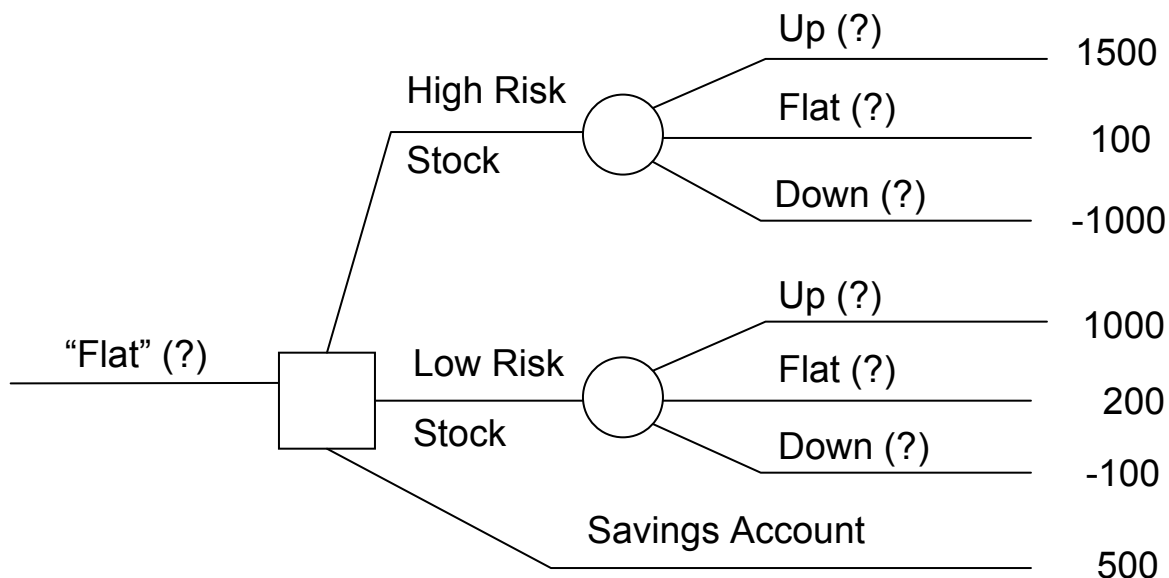
Suppose the **Imperfect expert** said Dow Jones will go **UP**



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Expected Value of Imperfect Information

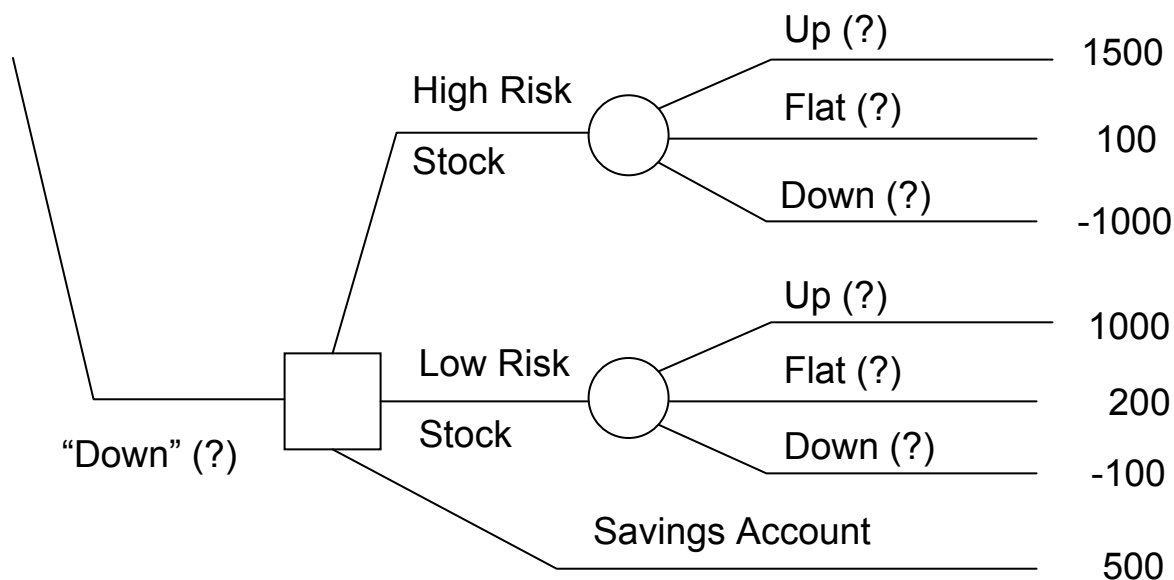
Suppose the **Imperfect expert** said Dow Jones will stay **FLAT**



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Expected Value of Imperfect Information

Suppose the **Imperfect expert** said Dow Jones will go **DOWN**



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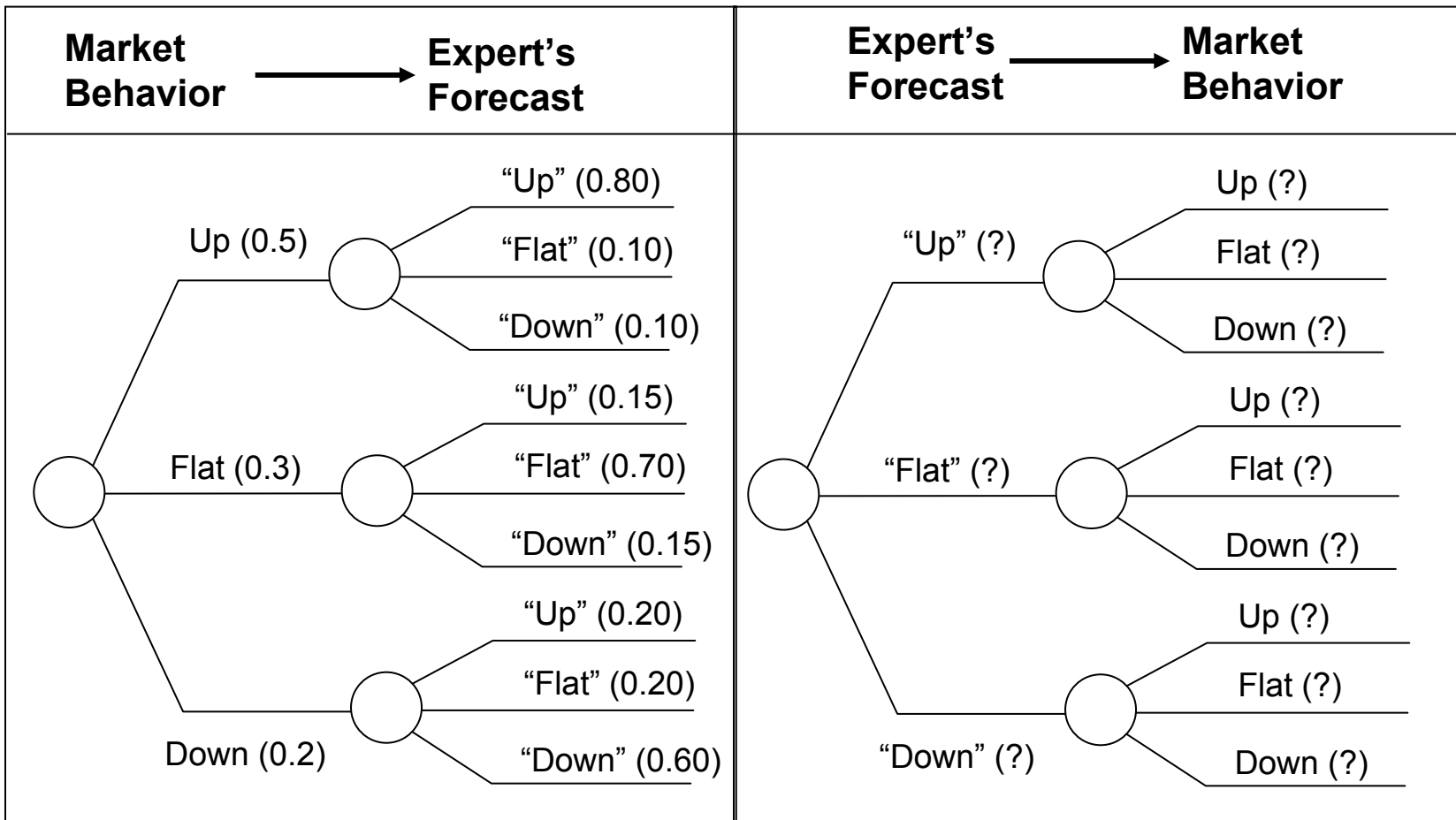
Expected Value of Imperfect Information

Note That:

- After consulting the expert the **uncertainty remains**
- After consulting an imperfect expert, **the original decision problem still remains**. The only difference is that probabilities of the original decision problem **have changed** to reflect the additional information, i.e the expert's advise.

To calculate the EMV of the decision problem **after consulting the imperfect expert** we have to solve for the probabilities in the decision tree above. Calculating these probabilities is equivalent with **FLIPPING** the order of the uncertainty nodes.

Expected Value of Imperfect Information



How can we solve for these probabilities?
Via **Bayes theorem** using a **probability table**

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Expected Value of Imperfect Information

STEP 1: Construct a probability table

	Pr(Up)	Pr(Flat)	Pr(Down)
	0.500	0.300	0.200
"A"	Pr("A" Up)	Pr("A" Flat)	Pr("A" Down)
"Up"	0.800	0.150	0.200
"Flat"	0.100	0.700	0.200
"Down"	0.100	0.150	0.600
Check	1.000	1.000	1.000

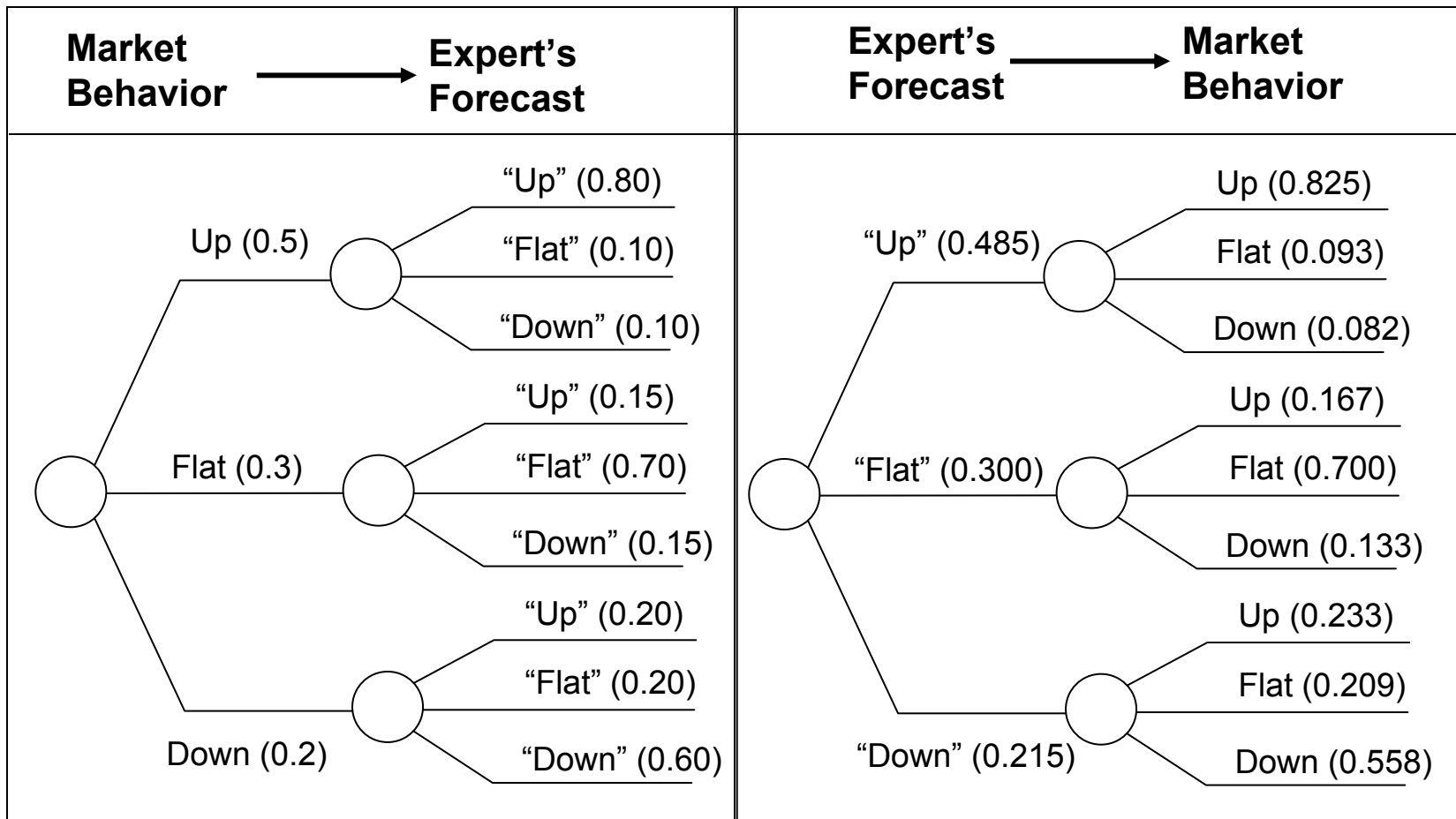
Pr("A" ∩ Up)	Pr("A" ∩ Flat)	Pr("A" ∩ Down)	Pr("A")	Pr(Up "A")	Pr(Flat "A")	Pr(Down "A")	Check
0.400	0.045	0.040	0.485	0.825	0.093	0.082	1.000
0.050	0.210	0.040	0.300	0.167	0.700	0.133	1.000
0.050	0.045	0.120	0.215	0.233	0.209	0.558	1.000
0.500	0.300	0.200	1.000				

Check

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Expected Value of Imperfect Information

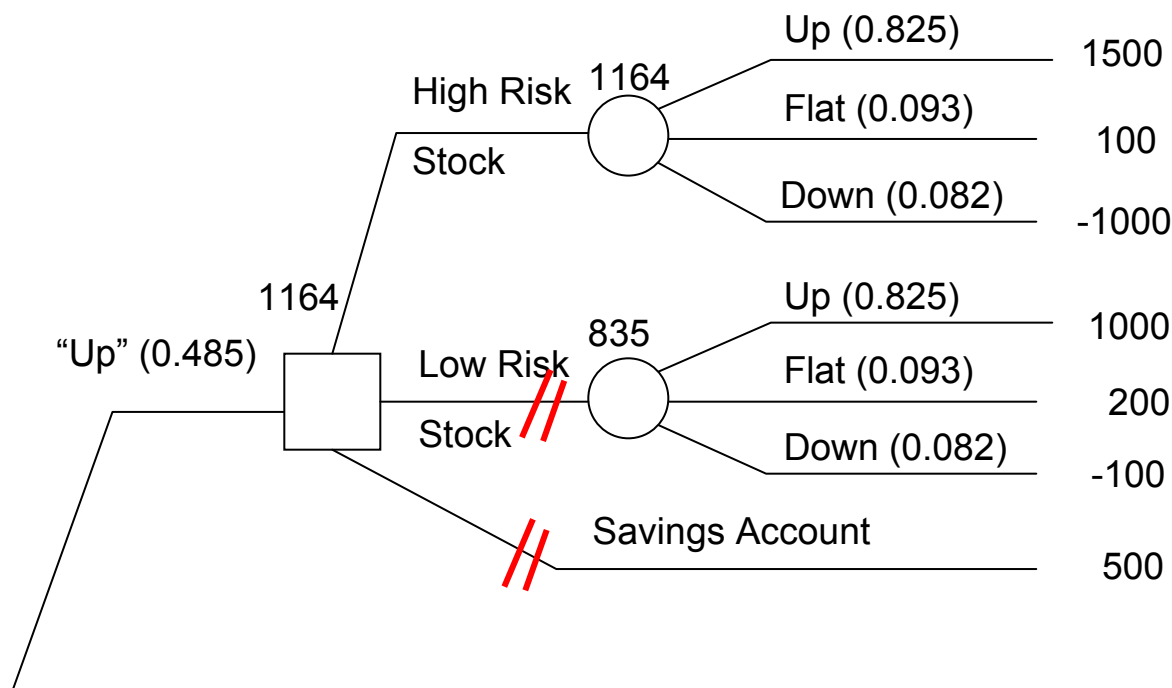
STEP 2: Insert the probabilities in the probability tree



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Expected Value of Imperfect Information

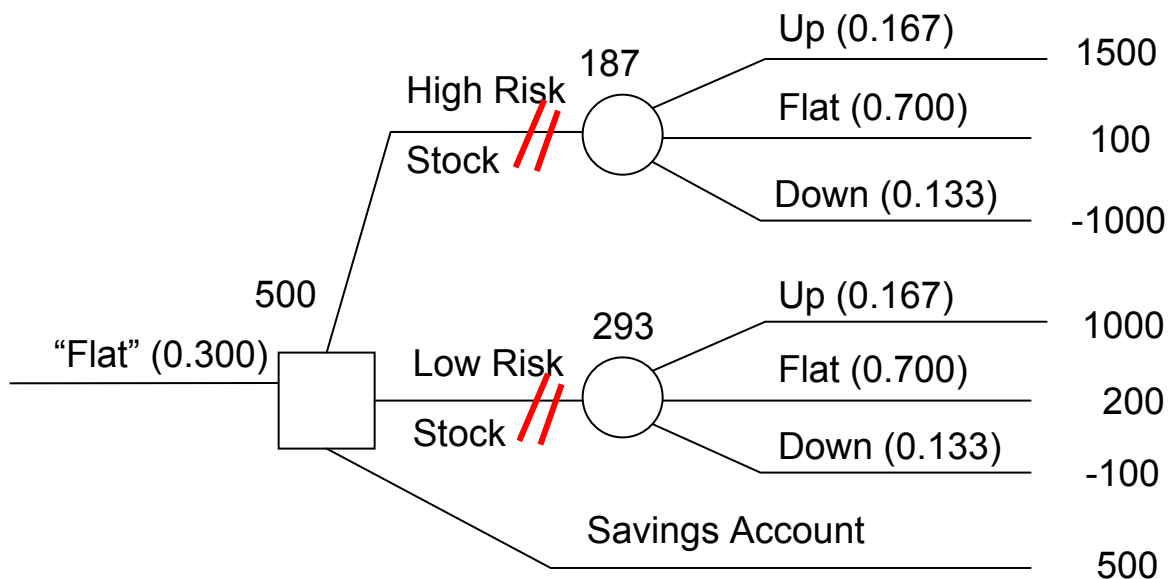
STEP 3: Calculate EMV after consulting the expert



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Expected Value of Imperfect Information

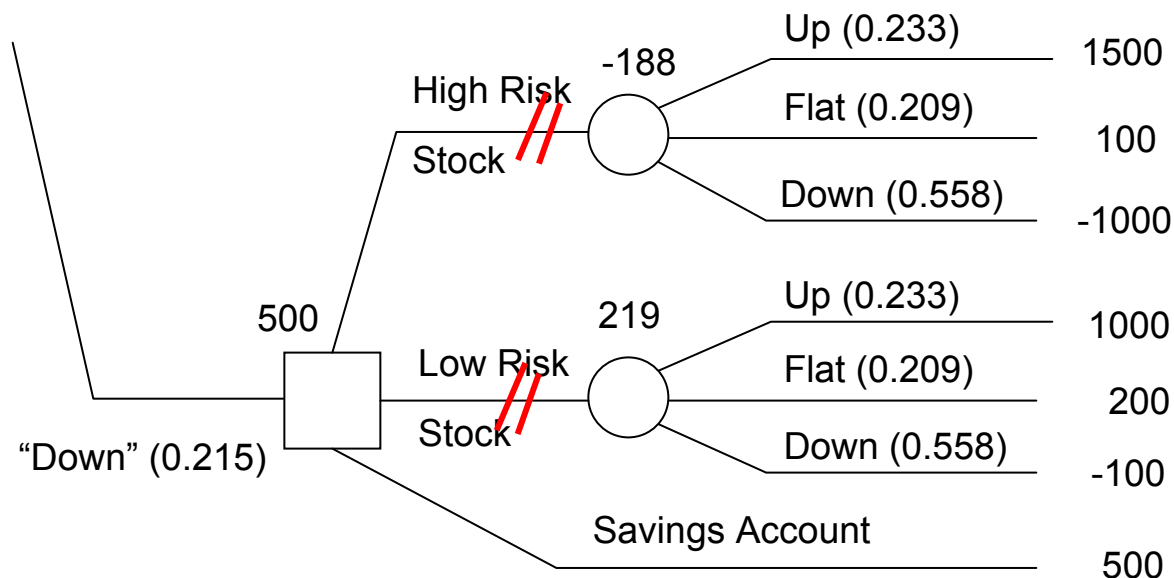
STEP 3B: Calculate EMV after consulting the expert



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Expected Value of Imperfect Information

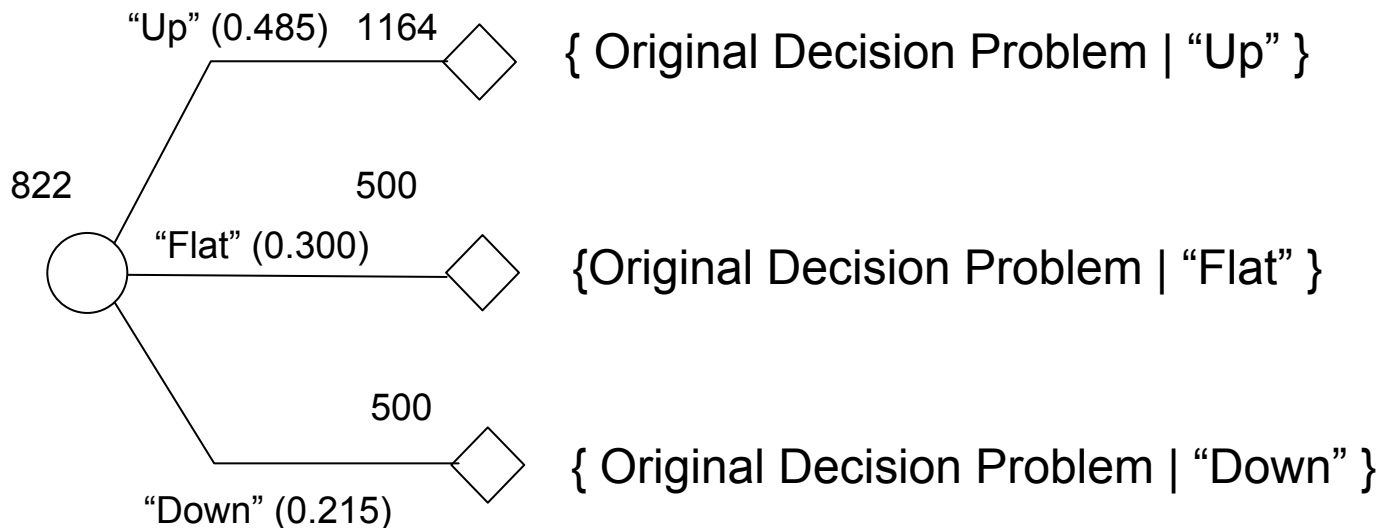
STEP 3C: Calculate EMV after consulting the expert



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Expected Value of Imperfect Information

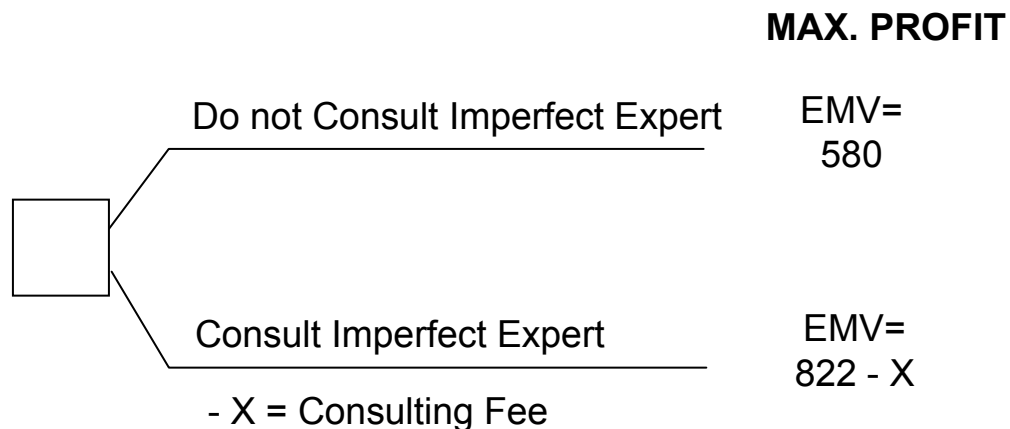
STEP 3D: Calculate EMV after consulting the expert



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Expected Value of Imperfect Information

STEP 4: Calculate EVII for consulting the expert



Conclusion:

You would be willing to consult the **clairvoyant expert** if:

$$822 - X \geq 580 \Leftrightarrow X \leq 822 - 580 = 242 (=EVII)$$

EVII = Expected Value of Imperfect Information

Expected Value of Imperfect Information

Interpretation:

EVII is the maximum amount of money you would be willing to pay for the services of the **imperfect expert**. If he charges more than \$242 you would not consult the expert.

Note:

- $EVPI \geq EVII$. Interpretation: **Perfect Information is always better than imperfect information.**
- When performing sensitivity analysis **EVPI calculation** of every uncertain event should be **considered**. When EVPI is high for a particular uncertain event, investment to reduce uncertainty may be warranted.